



# THE QUEEN'S MEDICAL CENTER

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June 1, 2009

Subject: Outpatient EHR Integration Update

Dear Queen's Physician,

Last year, an announcement was made regarding a Collaboration Agreement that was formed between The Queen's Medical Center, Diagnostic Laboratory Services, Acculmaging, and TeamPraxis to help integrate diagnostic laboratory order entry and radiology results reporting to TeamPraxis' outpatient EHR TouchWorks and ConnxtMD Practice Management System.

Queen's believes Electronic Health Records (EHR) systems can reduce health care costs in the long run with immediate improvements in quality and safety. Time spent on filing, retrieving, and physically organizing medical records is completely eliminated with the use of EHR systems. The reduction in human errors alone will drastically cut costs and more importantly, ensure safe patient care.

Key to achieving these goals is integration of ancillary service results with outpatient EHR systems resulting in an Integrated Electronic Health Record System. DLS Lab and Queen's Radiology results have been available in Queen's Logician, and DLS Lab results reporting are also available in TeamPraxis TouchWorks. Therefore, the intent has been to extend this functionality to allow more physicians to take advantage of the improved quality, safety, and efficiency of electronic order entry and results reporting transmission.

Thus, we would like to announce that the following electronic interfaces are now available within the TeamPraxis Integrated Electronic Health Record and Practice Management System:

ANCILLARY SERVICE	ORDER ENTRY	ELECTRONIC RESULTS
DLS Laboratory (All Locations)	✓	✓
Queen's Radiology (Queen's Medical Center, Queen's POB II, Queen's POB III, and Queen's Hawaii Kai)		✓
Acculmaging (Kapolei, Kapahulu, Pearlridge)		✓



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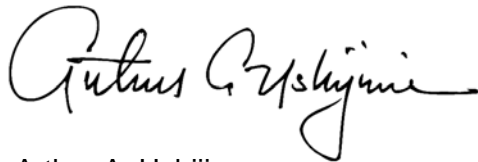
*Order entry* means that any order placed will automatically transmit to all DLS locations.  
*Electronic results* means that finalized lab or radiology results will instantly be available in the EHR.

TouchWorks joins Logician as the only two electronic health record (EHR) systems that are integrated with Queen's associated ancillary service providers. This collaboration will help us to improve quality and efficiency with more timely delivery of accurate results, as well as speeding and improving the accuracy of orders by transitioning to electronic rather than paper requisitions.

Queen's is very happy with the excellent spirit of collaboration that was demonstrated by all participants and endorses the use of the TeamPraxis Integrated TouchWorks and ConnxtMD Practice Management System.

Thank you for your continuing support of The Queen's Medical Center and our collective commitment to the delivery of high quality, cost effective medical care services to the people of Hawaii.

Sincerely,

A handwritten signature in black ink, appearing to read "Arthur A. Ushijima". The signature is fluid and cursive, with a long horizontal stroke at the end.

Arthur A. Ushijima  
President