

TEAMPRAXIS EDI UPDATE

We would like to inform you of some of the important dates related to the Palmetto GBA transition and implementation activities. In addition, there are changes on the CMS-1500 form that you must comply with to avoid claim denial and return. We strongly advise you to review the previous TeamPraxis EDI Update and to use it as a supplement to this update.

Items	Important Tips	Deadline
Electronic Funds Transfer (EFT) Agreement (CMS-588)	<ul style="list-style-type: none"> If you currently receive payments through EFT and would like to continue to do so, you MUST submit the completed form along with a voided check or confirmation letter from your bank to Palmetto GBA by the deadline. If the EFT agreements are not submitted, Palmetto GBA will revert to paper checks as of the transition date 	7/18/2008
EDI Paperwork Processing by Noridian	<ul style="list-style-type: none"> If you have any changes such as NPI numbers, name or address, or even practice management software changes, the changes must be SUBMITTED prior to this deadline. <u>Otherwise, you have to wait until after Palmetto begins processing new EDI paperwork on 8/5/2008</u> 	7/18/2008
Last Day for Claim Submission to Noridian	<ul style="list-style-type: none"> The blackout dates are from 7/30/2008 to 8/3/2008 Do not submit any electronic claims during this period 	7/30/2008
Palmetto GBA Implementation Date	<ul style="list-style-type: none"> You must be authorized by Palmetto GBA before submitting claims to them You must use the new password provided by Palmetto GBA <ul style="list-style-type: none"> For Medical ABC clients, you will need the new password in order to login to the Palmetto GBA server. If you have not received it, you should contact Palmetto GBA directly For ConnxtMD and Misys PM clients, you will NOT receive an individual login/password as the files will be transferred to Palmetto GBA by TeamPraxis Palmetto will resume acceptance of all the new EDI enrollment and application forms, or changes submitted by providers 	8/4/2008

We already noticed that Palmetto GBA is behind processing some of the EDI paperwork and providing the authorization notice. If you have not sent in your EDI Enrollment Form or any other EDI application form (as needed), please do so immediately to avoid any delay on reimbursement. We foresee a rough transition from Noridian to Palmetto GBA; therefore, we recommend that you reserve enough cash in case your Medicare payments are delayed during this transition.

Secondly, Palmetto GBA has announced some new requirements when submitting hard copy CMS 1500 forms. Palmetto GBA requires that you:

- DO NOT submit dot matrix printed claim forms. As of August 4th, you must submit only laser printed claims. If you need assistance to set up laser printing, please contact the TeamPraxis Help Desk for assistance (This setup will be billable work).
- DO NOT use any liquid correction fluid on the printed claim forms.
- DO NOT have address printed on the top of the claim form. Currently we are in the process of removing this information from our practice management software.
- DO NOT hand write any information on the claim forms.

If you have any specific questions about filling out any Palmetto EDI forms or any transitional activities, please contact Palmetto's Jurisdiction 1 Technology Support Center toll free at (866) 749-4301. If you have any questions related to the readiness of our practice management systems in regard to this transition, you may contact the Help Desk at (808) 942-7429 or toll-free from the neighbor islands at (866) 877-2947.