

February 9, 2009

IMPORTANT NOTICE: UPGRADE OF E-PRESCRIBING MODULE

Aloha,

We are excited to inform you that your e-prescribing module within Enterprise (formerly TouchWorks) will soon be upgraded with SureScripts technology.

SureScripts is a communication mechanism that connects physician offices to pharmacies, computer-to-computer. The previous prescribing module within Enterprise only transmitted prescriptions to pharmacies via faxes. With this upgrade, Enterprise now complies with e-prescribing standards defined by CMS. In fact, CMS has made several indications that this computer-to-computer model will soon be the standard way to e-prescribe.

Recognizing this is where the industry is heading, TeamPraxis invested in SureScripts technology and will be rolling it out to all of our Enterprise clients this month, free of charge. We are committed to keeping you equipped to stay at the forefront of healthcare.

The SureScripts enablement will come on the back end, we will not need to disturb your office, nor will the upgrade in any way interrupt your access to Enterprise. In fact, most of the installation work has already been completed. All that remains is to register your practice with SureScripts, an enablement process that we have successfully tested with a pilot of six providers.

What this means for your workflow: After the SureScripts enablement, your current workflow will remain the same for sending outbound scripts. If a pharmacy is not enabled to receive computer-to-computer transmissions, Enterprise will still send it to the pharmacy's fax. Your office will, however, need to monitor e-prescriptions through the physician's Task List. If a script fails, the notification will go to the Task List, (displayed as "FAILED"). Incoming scripts from a pharmacy will also go to the physician's Task List, (displayed as "Rx RENEW REQUEST"). Thus, it will be important to check the Task List regularly.

We will be mailing you a SureScripts overview document to explain this in greater detail. If you have any further questions or concerns about this upgrade, please call Brian Guerrero at (808) 948-9318 or Pam Kaneshiro at (808) 948-9509.

If you prefer not to have your system upgraded, please sign below and return this form to us via fax (808-949-0483) before February 13. Otherwise, we will complete your upgrade by February 28. Please note that, if you opt out of this upgrade, your system will not be considered "qualified" to participate in a growing number of CMS incentives and initiatives, such as the E-Prescribing Incentive Program.

Waiver of SureScripts Upgrade

I, _____, wish to waive the SureScripts upgrade to my Enterprise e-prescribing module. I acknowledge by doing so, **my e-prescribing system will not qualify** for various incentives and initiatives, including the CMS E-Prescribing Incentive Program.

(Signature)

(Date)